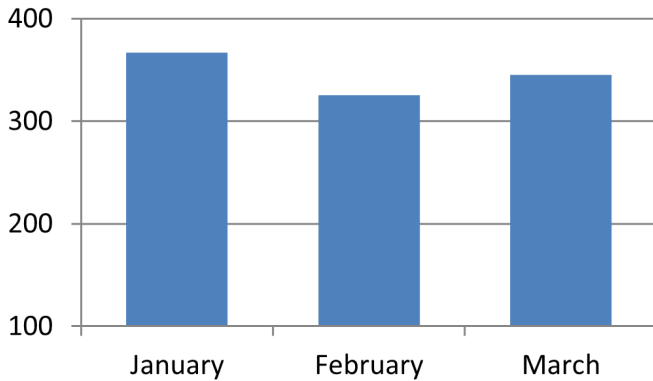




INFORMATION & REFERRAL REQUESTS

Total Individuals Served = 345

Requests for Help = 335

Requests to Help = 10

Person Calling PoconoInfo:

Client in Need = 309

Client's Relative = 10

Client's Representative = 16

Client's Service Provider = 10

POCONOINFO SUCCESS STORY

A resident in Readers contacted the PoconoInfo Helpline in March looking for assistance with food. Our PoconoInfo call specialist provided her with the full listing of food pantries and community meals in Monroe County. She emailed back to say that she was able to obtain food from a church in East Stroudsburg and thanked the staff for their help.

UNMET NEEDS = 78

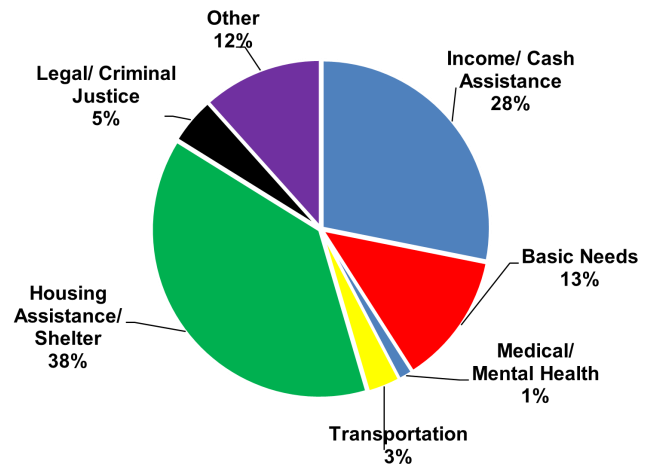
No services available and/or clients did not qualify for assistance for the following needs:

- 17% Utilities
- 3% Transportation
- 17% Housing/Shelters
- 54% Rent/Mortgage
- 9% Other Needs

Percentage of Clients Receiving

No Referrals: 26%

POCONOINFO REPORTED NEEDS



**Basic Needs include: Utilities, Food/Meals, Clothing, Household/Material Goods*

REFERRALS FOR OTHER NEEDS INCLUDE:

Tax & Money Management Services, Donor & Volunteer/Community Employment Services, Service Opportunities, Consumer Advocacy Services, Individual & Family Support Services

Geographic Demographics of PoconoInfo Clients:	Individuals Served
Tobyhanna/Coolbaugh/Mt. Pocono/Pocono Summit/Pocono Twp./Tunkhannock Twp.	39
Pocono Lake/Pocono Pines/Long Pond/Blakeslee	7
Stroudsburg/Stroud Twp.	114
East Stroudsburg/Delaware Water Gap/Smithfield/Shawnee	46
Bartonsville/Tannersville/Reeders/Scotrun/Jackson Twp.	10
Chestnuthill Twp./Hamilton Twp./Saylorsburg/Brodheads ville/Effort/Gilbert/ Kunkletown/Ross/Polk/Hamilton/Eldred Twp./Kresgeville/Snydersville/Sciota	23
Middle Smithfield Twp/Marshalls Creek/Bushkill	0
Price Twp./Barrett Twp./Cresco/Canadensis/Paradise Twp./Henryville	7
No Address/Location Given	47
Calls From Individuals that Reside Outside of Monroe County	10
Homeless/No Residency = <i>(clients identified themselves as homeless)</i>	42

Clients referred to PoconoInfo from:

211	13	Monroe County Office of Aging	3	Monroe County Assistance Office	3
Churches	3	Website/Online	72	Housing Authority of Monroe County	3
Monroe County Habitat for Humanity	7	New Perspectives	7	LIHEAP	20

Other Referring Agencies: Carbon Monroe Pike MHDS, Safe Monroe, Street2Feet, Family Promise of the Poconos, PA Housing Finance Agency (PHFA), PA Attorney General's Office, Monroe County Courthouse/Magisterial Judges, Geisinger, Humana, Merakey, St. Luke's Hospital, Lehigh Valley Hospital - Pocono, DNA Properties, landlord, social worker, friends/family



Questions or comments about this report?
 Contact PoconoInfo at 570-517-3954
 or email Info@PoconoUnitedWay.org